

WPL Diamond DMC – Delivery terms and conditions update 1st February 2022.

The WPL Diamond is delivered on a cradle to support and protect the integrity of the unit.

Delivery is usually made using a Hiab vehicle for crane offload directly onto the site.



WPL will contact customers one week prior to delivery to confirm that the site will be ready to accept delivery. In the event that the site will not be ready, a new delivery date will be scheduled.

We ask for a minimum of 48 hours notice should the delivery not be able to proceed on the agreed date. In the event that less than 48 hours notice is provided, the haulier charge will become payable.

On delivery of the DMC, the cradle that supports the unit will be reloaded back onto the delivery vehicle for return to the manufacturing facility at Waterlooville.

Should the cradle be required to stay on site, the customer will be required to sign an agreement prior to delivery, setting out the terms of the loan, the duration, the customers liability in paying and arranging for the return, within an agreed time frame.

For queries relating to the DMC delivery or cradle, please contact your Key Account Manager or Transport Co-ordinator: Howard Low. Email: howard.low@wpl.co.uk.

Key Account Manager
Becky Belton: 07587775951

Key Account Manager:
Sarah McAdam: 07825892469